



COMPANY COMMITMENT STATEMENT

MISSION: To be the Crane Company with a focus on customer satisfaction, projected completion and safety awareness.

VISION: Biglift Cranes and Heavy Haulage aim to be your first call for all transport and craneage requirements.

CORE VALUES

- **WORK SAFETY:** To be pro-active in managing all safety standards.
- **CLIENTS:** Understand the individual needs to ensure satisfaction.
- **SERVICE EXCELLENCE:** On time, every time. We understand the flexibility required and work hard, so you get the recognition you deserve.
- **EQUIPMENT:** We maintain and service our equipment onsite to reduce breakdowns and lost time.
- **PASSION:** Our business relies on your satisfaction. Biglift strives for positive morale throughout all departments.
- **QUALITY:** Excellence, if you are not satisfied, let us know so we can improve.

AUTHORISED BY

Name: Billie Sharp

Position: General Manager

Date: 25/10/2018

Signed:

A handwritten signature in black ink, appearing to read "B Sharp", written over a horizontal line.